

SNOOPY BEAGLE SCOUTS AT FESTIVE WILD-ERLAND
TERMS AND CONDITIONS FOR SNOOPY BEAGLE SCOUTS AT FESTIVE WILD-ERLAND
EVENT

In these terms and conditions, “we”, “us” or “our” refers to Mandai Park Holdings Pte. Ltd. and/or its Related Corporations (“**MWG**”). “**Related Corporation**” in relation to a corporation, means the holding company of that corporation, a subsidiary of that corporation, or a subsidiary of the holding company of that corporation. In this terms and conditions, “you” and “your” refers to any individuals who visits the Singapore Zoological Gardens and/or Bird Paradise (“**Guest**”), and where the Guest is below the age of eighteen (18) years old, any individual who is the parent or legal guardian of the aforementioned Guest.

By taking part in the Event (as hereinafter defined) and/or collecting the Mission Booklet (as hereinafter defined), you are deemed to have accepted these terms and conditions and any other applicable specific terms and conditions as amended, updated, modified or supplemented from time to time (collectively referred to as “**Terms and Conditions**”). If you do not agree to these Terms and Conditions, you should not take part in the Event and/or collect the Mission Booklet. Where the Guest is below the age of eighteen (18) years old, you, as the parent or legal guardian, accept these Terms and Conditions on behalf of yourself and your child or legal ward, and undertake to inform and explain these Terms and Conditions to your child or legal ward and confirms that your child or legal ward understand these Terms and Conditions.

1. The Event

- 1.1. The Snoopy Beagle Scouts at Festive Wild-erland event (“**Event**”) runs from 2 Nov 2024 to 5 Jan 2025 (“**Event Period**”) and takes place at the Singapore Zoological Gardens (“**SZG**”) and Bird Paradise (“**BP**”) located at 80 Mandai Lake Road, Singapore 729826 and 20 Mandai Lake Rd, Singapore 729825, (collectively, the “**Premises**”).
- 1.2. The Event is an outdoor trail and event featuring a unique trail experience with Checkpoint along the trail (“**Checkpoint**”) for Guests to embark on exciting challenges across SZG and BP.
- 1.3. As part of the Event, a copy of the Snoopy Beagle Scouts at Festive Wild-erland Mission Booklet (“**Mission Booklet**”) may be collected, subject to these Terms and Conditions. The Mission Booklet presents the opportunity for Guests to compete in fun challenges and discovering fun facts of animal skills by participating in each of the Checkpoint. Upon the completion of the Mission Booklet and subject to these Terms and Conditions, you can exchange the completed Mission Booklet for a Snoopy Beagle Scout Badge (“**Gifts**”).
- 1.4. We may, at any time, and at our sole and absolute discretion, for any reasons and without prior notice to you:
 - 1.4.1. postpone, cancel, suspend, interrupt or terminate the Event (including access to the Checkpoint, the collection of the Mission Booklet, the exchanging of the completed Mission Booklet and/or Digital Trail for the Gifts and all activities in connection with the Event, the Checkpoint, Digital Trail and the Mission Booklet) in any event including in the event of wet weather, lighting warning or if the PSI reaches 301 and above on any given day during the Event Period;
 - 1.4.2. vary, add, cancel or substitute any aspects of the Event, the Checkpoint, the Digital Trail or the Mission Booklet; and/or
 - 1.4.3. vary the Event Period or Premises.
- 1.5. There will be no compensation whatsoever for any delay, suspension or cancellation of the Event (including access to the Checkpoint, the collection of the Mission Booklet, the exchanging of the completed Mission Booklet and/or Digital Trail for the Gifts and all activities in connection with the Event, the Checkpoint, Digital Trail and the Mission Booklet) during the Event Period.
- 1.6. You acknowledge and agree that the Event may be governed by additional terms, guidelines and/or rules (“**Additional Rules**”). These Additional Rules are incorporated by reference into

these Terms and Conditions. For the avoidance of doubt, all references to “**Terms and Conditions**” shall include a reference to the “**Additional Rules**”.

2. Qualifying Guests

- 2.1. The Event is only applicable to Guests with valid admission tickets to Singapore Zoo or Bird Paradise or Friends of Wildlife membership.
- 2.2. All Guests that are below seven (7) year of age shall be accompanied by the Guests’ parent or legal guardian at all times when participating in the Event.

3. Checkpoint

- 3.1. As part of the Event, there are 10 Checkpoint and other installations (e.g. photobooths, etc) located in each of SZG and BP.
- 3.2. You shall comply with all instructions of our Personnel and all Event signages and notices within the Premises when participating in the Event. The failure to comply with the foregoing may result in your disqualification from taking part in the Event and your removal from the Premises. “**Personnel**” means any person who is involved in the operation of the Event (including, without limitation, our employees, officers and agents).

4. Mission Booklet

- 4.1. The Mission Booklet is only applicable to Guests aged between three (3) to twelve (12) years of age.
- 4.2. The Mission Booklet can only be collected at the Event booths at (a) the Tree Top Trail at SZG; and (b) the entrance of BP, within the Premises (each a “**Collection Point**”) at the following timings on each day of the Event Period:
 - 4.2.1. from 9:00am to 5:00pm at the Tree Top Trail at SZG; and
 - 4.2.2. from 9:00am to 5:00pm at the entrance of BP.
- 4.3. You can collect one (1) Mission Booklet at no cost as long as you present a valid admission ticket to SZG or BP or Friends of Wildlife membership at the Collection Point, subject to availability on a first-come, first-served basis, as further outlined in Clause 4.4 below.
- 4.4. There are limited quantities of Mission Booklets available for collection on each day of the Event Period, and the distribution of the Mission Booklets is subject to a first-come-first-serve basis while stocks last. The quantity of Mission Booklets available for collection on any given day shall be determined solely by us.
- 4.5. The Mission Booklet is not transferable, refundable, exchangeable for cash or in kind and will not be replaced if lost, damaged, defaced, stolen and/or voided.

5. Completing a Mission Booklet

- 5.1. The Mission Booklet shall be completed in accordance with the instructions (“**Instructions**”) as specified within the Mission Booklet or on signages and notices at each of the Checkpoint and within the Premises.
- 5.2. An Mission Booklet can be completed in accordance with the Instructions: (a) for the 4 Checkpoint in SZG only (“**SZG Completed Mission Booklet**”); or (b) for the 4 Checkpoint in BP only (“**BP Completed Mission Booklet**”). An incomplete Mission Booklet cannot be exchanged for Gifts.
- 5.3. An Mission Booklet must be completed within the Event Period. An Mission Booklet must be completed within the campaign period from 2 Nov 2024 to 5 Jan 2025.

6. Digital Trail

- 6.1. The Digital Trail is only applicable to Guests who meet the requirements in Clause 2.1 above.
- 6.2. The Digital Trail can only be played within the Premises ("**Premises**") at the following timings on each day of the Event Period:
 - 6.2.1. from 9:00am to 5:00pm at SZG; and
 - 6.2.2. from 9:00am to 5:00pm at BP.

7. Completing the Digital Trail

- 7.1. The Digital Trail shall be completed in accordance with the instructions ("**Instructions**") as specified within the Digital Trail or on signages and notices at each of the Checkpoint and within the Premises.
- 7.2. The Digital Trail can be completed in accordance with the Instructions: (a) for the 10 Checkpoint in SZG only ("**SZG Completed Digital Trail**"); or (b) for the 10 Checkpoint in BP only ("**BP Completed Digital Trail**"). An incomplete Digital Trail cannot be exchanged for Gifts.
- 7.3. The Digital Trail must be completed within the Event Period. The Digital Trail must be completed within the campaign period from 2 Nov 2024 to 5 Jan 2025.

8. Gift Redemption

- 8.1. You shall be entitled to collect the following Gifts if you complete the relevant portions of the Mission Booklet or Digital Trail as follows:
 - 8.1.1. An SZG Completed Mission Booklet entitles you to redeem only one (1) SZG Snoopy Beagle Scouts Badge
 - 8.1.2. An BP Completed Mission Booklet entitles you to redeem only one (1) BP Snoopy Beagle Scouts Badge
 - 8.1.3. A Completed SZG Digital Trail entitles you to collect (1) SZG Snoopy Beagle Scouts Badge
 - 8.1.4. A Completed BP Digital Trail entitles you to collect (1) BP Snoopy Beagle Scouts Badge
- 8.2. Gifts can only be redeemed at either of the Collection Points within the Premises, from 9:00am to 5:30pm at the Tree Top Trail at SZG; and from 9:00am to 5:30pm at the entrance of BP, on each day of the Event Period ("**Gift Exchange Timing**").
- 8.3. There are limited quantities of Gifts available for redemption on each day in the Event Period, and the redemption of the Gifts is subject to a first-come-first-serve basis while stocks last. The quantity of Gifts available for redemption on any given day shall be determined solely by us.
- 8.4. We reserve the right to:
 - 8.4.1. refuse to process the redemption in the event that the Gifts are no longer available for redemption on any given day;
 - 8.4.2. substitute the Gifts with any other item at any time, and at our sole and absolute discretion, for any reasons and without prior notice to you;
 - 8.4.3. reject any Mission Booklet that was not completed in accordance with the Instructions;
 - 8.4.4. reject any incomplete, defaced or damaged Mission Booklet presented for redemption at our counter; and/or
 - 8.4.5. refuse to process any redemption in the event that redemption is requested outside of the Gift Exchange Timing.

- 8.5. All Gifts cannot be returned and/or exchanged for cash or in kind. You are required to check the condition of the Gifts upon redemption and under no circumstances can the Gifts be returned or replaced after redemption.

9. Personal Data

- 9.1. Any personal data or information that you provide to us or provide to us on behalf of your child or legal ward is also subject to our Personal Data Protection Policy (available at <https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>), which is incorporated by reference into these Terms and Conditions.

10. Other General Terms

- 10.1. You acknowledge and accept and agree to comply with our Parks Rules and Conditions, including but not limited to the terms relating to conduct in the parks and our indemnity and waiver of liability policy, which may be found at <https://www.mandai.com/en/parks-rules-conditions.html>, and which is incorporated by reference into these Terms.
- 10.2. Whilst reasonable precautions will be taken by us to ensure safety when participating in the Event (including but not limited to the collection of the Mission Booklet, the exchanging of the completed Mission Booklet and/or Digital Trail for the Gifts, and undertaking any or all activities in connection with the Event, the Checkpoint, Digital Trail and the Mission Booklet) ("**Event Activities**"), you acknowledge that the foregoing participating in the Event Activities may involve certain risks (including without limitation personal injury or loss, damage or theft of property) and as such, takes part in the Event Activities at your own risk. We shall not be liable (to the extent permitted by law) for any death, injury, loss, damage or inconvenience howsoever caused to or sustained by you. We may in our discretion, provide medical or other form of assistance on a goodwill basis. In no event shall the provision of such assistance amount to or be construed as an admission of liability by us of the death, injury, loss, damage or inconvenience sustained.
- 10.3. By participating in the Event Activities, you agree and undertake to, at all times, indemnify, keep indemnified, and hold MWG, its employees and agents harmless against all losses (including direct, indirect, incidental and/or consequential losses), damages (including general, special, and/or punitive damages), demands, injuries, claims, costs, penalties, interest and fees (including without limitation all legal fees as between solicitor and client or otherwise on a full indemnity basis whether or not incurred in respect of any real, anticipated, or threatened legal proceedings), howsoever caused by, arising or resulting from, whether directly or indirectly, your participation in the foregoing, and/or any breach or purported breach of the Terms and Conditions and/or any applicable laws.
- 10.4. We reserve the right to, in our sole and absolute discretion, exclude any Guest from participating in the Event Activities (or any part thereof) and to remove you from our Premises for any reason whatsoever, including but not limited to, if we are of the opinion that you are uncooperative, or whose actions and conduct are deemed to be unreasonable and/or detrimental to the enjoyment, well-being and safety of other guests and members of the public, without prior notice to you or providing any reason to you.
- 10.5. When participating in the Event, please be aware of your surroundings, and play and communicate in a safe manner. You agree to maintain safe and appropriate contact with other people (regardless of whether they are players or otherwise). You will not trespass, or in any manner, attempt to gain or gain access to any property or location whether you are not permitted to be in. You shall not harass, threaten or otherwise violate the legal rights of others, and/or otherwise engage in any activity that may result in injury, death, property damage, nuisance, or liability of any kind. If your participation in the Event results in any disputes with any third party, you agree to release us (and our officers, directors, agents, subsidiaries, joint ventures, and employees) from all claims, demands, and damages (actual and consequential) of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, arising out of or in any way connected with such disputes.

- 10.6. We reserve the right to amend these Terms and Conditions from time to time without prior notice to you or providing any reason to you. There shall be no compensation whatsoever in connection with the foregoing.
- 10.7. These Terms and Conditions shall prevail over the contents of any brochure, marketing and/or promotional material relating to the Event, the Event Activities, the Checkpoint, the Digital Trail and/or the Mission Booklet, in the event of inconsistency.
- 10.8. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.