



## **BP Easter Campaign – Kids Enter Free Promo**

### **Terms and Conditions**

Any bundle purchase of admission tickets to the Bird Paradise (the “Park”) at a discounted rate under this Promotion (“Ticket(s)”), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “Mandai Wildlife Group” or “MWG”), is subject to the following terms and conditions:

- Promotion is valid for each full paying adult (\$49.00) whereby 1 Child admission ticket will be free. Child is defined as a local resident aged 3 to 12 years old.
- Valid for same-day admission into Bird Paradise only, from **15 March to 20 April 2025** (both dates inclusive).
- Kids Enter Free Promo is valid for existing WildPass Holders and new WildPass Sign-ups only.
- Not applicable with other WildPass admission discounts.
- Not applicable for Senior tickets.
- Valid for Singaporeans, PRs, employment pass holders, dependent pass, and long-term visit pass holders.
- Promotion is applicable for online purchases made via MWG’s online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- Limited to purchases of up to 10 pairs per online transaction.
- Flexible Pricing will not be accorded.
- Unauthorised duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions.
- Promotion is not valid for tour groups, travel agents, school groups, and ParkHopper ticket purchases.

- Tickets are available for purchase at MWG’s online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder’s proof of identity at point of entry.
- Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by MWG shall not be construed as admission of liability.
- Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB, or UOB.
- Admission tickets purchased as a part of this promotion may be eligible for membership conversion to a Family, Individual, or Concessionary Friends of Rainforest Wild ASIA, Friends of Mandai or Friends of Mandai Plus membership. Terms and conditions apply.

<b>CONVERSION TO MEMBERSHIP</b>	
<b><u>BP Admission Tickets</u></b>	
BP admission tickets may be converted to FORF, FOM or FOM Plus Individual, Family, or Concessionary Membership.	
Please see below scenarios for clarity:	
<b>Admission Tickets</b>	<b>Possible Membership Conversion</b>
Adult Admission to BP	<ul style="list-style-type: none"> <li>• Individual Adult / Senior/ Caretaker FOM membership</li> <li>• Individual Adult /Senior/ Caretaker FOM Plus membership</li> <li>• Any combination of FOM / FOM Plus Family membership (2A1C - 2A5C)</li> <li>• Individual Adult / Senior / Caretaker FORF membership</li> </ul>

	<ul style="list-style-type: none"> <li>• Any combination of FORF Family membership (2A1C - 2A5C)</li> </ul> <p>Note:</p> <ul style="list-style-type: none"> <li>• Only up to 7 Adult admission tickets can be converted to Family membership.</li> <li>• For FOM/FOMPlus/FORF membership, a child's age is defined as 3 to 12 years old, and a teen's age is defined as 13 to 17 years old.</li> </ul>
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Key things to note:

- The procedure for converting ticket(s) to a membership should still follow the Finance guidelines.
- Membership conversion is based on single-park and seasonal discounted admission tickets, excluding ParkHopper Plus and 2-Park admission tickets.
- Tickets purchased using Travel agent tickets, complimentary tickets and all promotional tickets that are not purchased directly from Mandai Wildlife Group (MWG) are not eligible for conversion to membership.
- Tickets purchased for admission to different parks on the same day cannot be stacked.
- Ticket conversion must be processed on the same day of admission into the respective parks.

- Admission tickets are non-refundable under any circumstances.
- MWG may take photographs / recordings of any park visitor, and use any photographs, recordings, or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including MWG's commercial advertising, promotion and / or marketing, without prior approval or compensation.
- In the event of dispute, MWG's electronic records shall prevail.

- The Management of MWG reserves the right to amend the terms and conditions without prior notice.