



Opening Promotion

Tourist Online Exclusive — 50% Off Rainforest Wild ASIA – Wild Cavern Adventure Bundle

Terms and Conditions

Any bundle purchase of admission tickets to the Rainforest Wild ASIA (the “**Park**”) at a discounted rate under this Promotion (“**Ticket(s)**”), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “**Mandai Wildlife Group**” or “**MWG**”), is subject to the following terms and conditions:

- Promotion is valid for purchase from **12 February to 30 April 2025** (both dates inclusive).
- The Tickets are valid for one (1) entry into Rainforest Wild ASIA (as determined on the Tickets) (hereinafter referred to as the “**Park**”) between **12 March to 28 June 2025** on the said Tickets. Any request to change the date of admission into the Parks will not be entertained.
- Promotion bundle includes:
 - 1 ticket to Rainforest Wild ASIA
 - 1 ticket to Wild Cavern Adventure
 - 1 photo voucher for Wild Cavern Adventure
- Participants of Wild Cavern Adventure must ensure they satisfy all adventure criteria that can be found in [Annex A](#).
- This promotion is only applicable non-residents of Singapore.
- Promotion is applicable for Adult and Child tickets only.
- Promotion is applicable for online purchases made via MWG’s online ticketing site only(<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- Limited to purchases of up to 10 tickets per online transaction.
- Flexible Pricing will not be accorded.
- The Tickets will be considered void if they have been altered or duplicated.
- The Tickets are non-transferable, non-refundable and not for resale.
- Any claim for lost, torn, defaced or expired Tickets will not be entertained.

- This promotion is not valid for tour groups, travel agents, school groups, and ParkHopper ticket purchases.
- MWG reserves the right to verify the Ticket holder's proof of identity upon purchase of the Tickets and/or at the point of entry into the Parks, in accordance with MWG's Data Protection Policy (<https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>). Admission into the Parks is at the Ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the Ticket holder while in the Parks. Any assistance provided by MWG shall not be construed as admission of liability.
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder's proof of identity at point of entry.
- Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by MWG shall not be construed as admission of liability.
- The Tickets are non-refundable under any circumstances.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.

Annex A

To participate in the Wild Cavern Adventure, you must satisfy all the following criteria:

- Minimum height: 1.35m Maximum height: 2.1m
- Minimum weight: 20kg Maximum weight: 120kg
- Able to pass through a 45cm wide passage
- Able to climb and descend ladders and walk on uneven terrain without any assistance
- Able to fit securely into the harness and helmet provided
- Not under the influence of any drugs / alcohol

For your own safety, you must not participate in the Wild Cavern Adventure if you have/are:

- pregnant
- heart conditions
- high or low blood pressure
- history of neck, back, knee or ankle injuries or any other physical limitations.
- frail or brittle-boned
- recovering from surgery or still in a cast or brace for support
- susceptible to panic or anxiety attacks
- fear of dark or enclosed spaces
- pre-existing health or medical conditions

Conditions for a safe adventure experience:

- Sports attire and sports shoes are required
- Bring a water bottle
- Mobile phones must be properly secured
- No slippers, sandals -or loose-fitting footwear
- No loose or dangling items and jewelry
- No sharp objects, selfie sticks or tripods

All other terms and conditions here: www.mandai.com/en/park-terms.html.

You must be in good health and free from any health or medical conditions, injuries or physical impairments. Guests should seek medical advice if uncertain.

Mandai Wildlife Group reserves the right at its sole discretion to stop your participation in the activity at any time.